**Unlock test sessions:**

1. Log in to <https://pa.drcedirect.com> using your credentials
2. Click to Test Setup > Test Sessions
3. Choose “Show Sessions”
4. Go to the Actions (right hand side)
5. Choose the 4th option “Edit/Print Ticket Status”
6. Choose “Reset All” at the bottom of the page or Select the ones that are locked and then choose “Reset Selected”
7. Repeat for each Class
8. You do not need to reprint tickets – the login info is the same